Summary of Program
Presentations & Publications

Employment Intervention
Demonstration Program

June 1, 1995 - December 31, 2001

Prepared by:

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Center for Mental Health Services
Substance Abuse & Mental Health Services Administration
Summary of Program Presentations & Publications

Employment Intervention Demonstration Program
June 1, 1995 - December 31, 2001

This report summarizes the activities of the eight Employment Intervention Demonstration Program (EIDP) sites and Coordinating Center with regard to academic presentations and publications, providing technical assistance and consultation, organizing conferences, and the development of training curricula and technical materials from June 1, 1995 through December 31, 2001.

Over the past six years, EIDP project staff have presented information regarding the overall program, service models and instrumentation, vocational rehabilitation, employment outcomes, and mental health services for people with mental illness at a variety of local, state, national, international, federal, and professional meetings, seminars and conferences. To date, more than 350 academic research papers, symposia, roundtable and panel discussions, poster sessions, keynote and plenary addresses, research forums, grand rounds, training seminars and institutes, workshops, and video and/or teleconferences have been completed by EIDP staff. EIDP demonstration sites and the Coordinating Center have published articles in refereed journals, authored book chapters, developed curricula, training, and technical manuals, assisted in the production of a special EIDP issue of the Community Support Network News, and convened regional, state and national conferences regarding vocational rehabilitation and employment.
The Coordinating Center

Presentations, Posters, Symposia & Workshops


Razzano, L.A. Psychosocial Rehabilitation Models, Research, & Outcomes: Vocational Rehabilitation & Employment. **Paper Presentation**, Psychosocial Rehabilitation Training - VISN12, Department of Veterans Affairs Medical Center, Zion, IL, September 1999.


**Keynote & Plenary Addresses**


Cook, J.A. Fiscal and Programmatic Considerations in Enhancing the Quality of Vocational Services for Mental Health Consumers. **Plenary Address,** Mental Health and Substance Abuse Services Board, Wood County, Bowling Green, OH, January 2001.


Cook, J.A. Evidence-Based Principles of Effective Vocational Rehabilitation for Mental Health Consumers: Turning Knowledge into Practice. **Plenary Address,** Fall Research Forum, Cuyahoga County Community Research Institute, Beachwood, OH, October 2000.

Razzano, L.A. New Directions in Employment Services & Research: Early Reports from the Employment Intervention Demonstration Program. **Plenary Address,** Annual Meeting of the Adult Services Division, National Association of State Mental Health Program Directors, Minneapolis, MN, July 2000.

Cook, J.A. Recent Research on Psychiatric Rehabilitation Services and Outcomes. **Plenary Address, Turning Promise Into Practice,** the Annual Convention of the National Alliance of the Mentally Ill, San Diego, CA, June 2000.


Cook, J.A. Services and Outcomes Following Closure from Vocational Rehabilitation. **Invited Presentation,** 9th Annual Indiana Institute on Supported Employment, Indianapolis, IN, December 1999.


**Publications**


**Curricula, Training & Technical Materials**


Conference Coordination


1. Staff from the Coordinating Center have been invited to join the national planning committee for this national event. Drs. Cook and Razzano have participated on conference calls, assisted in the development of the summit agenda, and provided information regarding speakers for plenary addresses and breakout sessions.


2. Dr. Cook organized the session, “Evidence-Based Practices in Vocational Rehabilitation,” part of the New York State Office of Mental Health's "Best Practices Conference" in Brooklyn, NY.

International Association of Psychosocial Rehabilitation Services, May 2001.

3. Drs. Cook and Razzano were invited to participate in the Vocational Mini-Conference at the Annual Meeting of IAPSRS as institute and workshop presenters, as well as vocational mini-conference discussion group facilitators.

Technical Assistance & Consultation

Cook, J.A. (2001, December). Dr. Cook consulted with the US General Accounting Office (GAO) on studies regarding the efficacy of employer incentives (e.g., tax credits, assistive technology grants) in promoting the hiring and retention of individuals with disabilities.

Cook, J.A. (2001, December). Dr. Cook consulted with the Stark County Board of Health in Canton, Ohio, regarding strategies to redesign their existing vocational rehabilitation service delivery system for people with mental illness.

Cook, J.A. (2001, November). Dr. Cook was invited to provide expert consultation and technical assistance to the Design and Evaluation Committee of the Social Security Administration's Ticket-to-Work and Work Incentive Advisory Panel, Washington, D.C.


Technical Assistance & Consultation

Cook, J.A. (2001, December). Dr. Cook consulted with the US General Accounting Office (GAO) on studies regarding the efficacy of employer incentives (e.g., tax credits, assistive technology grants) in promoting the hiring and retention of individuals with disabilities.

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Cook, J.A. (2001, November). Dr. Cook consulted with the Lorraine County Board of Mental Health in the State of Ohio regarding strategies for redesigning county-funded vocational services for people with severe mental illness.


Cook, J.A. (2001, August). Dr. Cook prepared and presented a report detailing the final results of multivariate analyses regarding four core EIDP research questions at a meeting convened by Center for Mental Health Services project officers in Rockville, MD.

Burke, J.K. (2001, July). Ms. Burke provided technical assistance to the Social Security Administration's Ticket-to-Work and Work Incentives Improvement Act (TWWIIA) Advisory Panel as part of the Evaluation Committee Expert Roundtable Meeting and Webcast regarding design and implementation of the “Adequacy of Incentives Study,” as well as on the overall TWWIIA evaluation plan.

Cook, J.A. (2001, July). The Coordinating Center provided materials on vocational rehabilitation evidence based practices for distribution at a statewide supported employment conference sponsored by the Maryland Dept of Health and Mental Hygiene. More than 200 copies of the EIDP research-based principles of supported employment, as well as other EIDP materials, were provided to the conference organizers for distribution to attendees.

Cook, J.A. (2001, July). Dr. Cook consulted with IAPSRS regarding methodological issues involved in the Social Security Administration's planned evaluation of the $2-for-$1 provision of the Ticket-to-Work and Work Incentives Improvement Act. In addition, Dr. Cook provided a detailed literature review of the research regarding “Induced Entry” for disability benefit systems.

Cook, J.A. (2001, July). Dr. Cook consulted with U.S. Health and Human Services, Office of Inspector General, Evaluation and Inspection, regarding multisite study design, implementation, and evaluation for a future study under development at the Center for Mental Health Services in conjunction with four state community mental health services systems.

Cook, J.A. (2001, July). Dr. Cook consulted with the National Center for Children in Poverty, School of Public Health, Columbia University on promising vocational models for women TANF recipients, as well as provided consultation to NAMI's Director of Policy and Governmental Affairs on Mental Health services funding in President Bush's proposed federal budget cutbacks.
Cook, J.A. (2001, June). The Coordinating Center conducted a two-day session regarding Concept Mapping with representatives of the Illinois Dept of Human Services, Office of Mental Health (DHS-OMH) to identify essential service provider competencies of the Assertive Community Treatment model, including competencies for providing vocational rehabilitation services on ACT teams. Session included ACT line staff, supervisors, consumers, family members, and consumer-providers. In addition, the Coordinating Center consulted with DHS-OMH administrators regarding constructing a tier-based system of care for use in monitoring performance of provider agencies and client outcomes in the Chicago Metro region of Illinois. Initial plans for this tier-based system include a psychosocial rehabilitation tier which includes supported and transitional employment services, as well as supported education services.

Cook, J.A. (2001, June). In June, Dr. Cook provided staff from the Presidential Task Force On Employment of Adults With Disabilities information, resources, and technical assistance regarding vocational rehabilitation service delivery models appropriate for individuals affected by the Olmsted Act.

Cook, J.A. (2001, April). Consulted with the New York State Office of Mental Health regarding provisions of the Ticket-to-Work and Work Incentives Improvement Act (TWWIIA) and strategies to prepare NY State OMH to collaborate with agencies with established track records serving people with mental illness to successfully be certified as Employment Networks (TWWIIA providers) capable of providing services to clients with TWWIIA vouchers.

Cook, J.A. (2001, March). Provided one-day consultations with two county mental health boards in Ohio (i.e., Columbiana and Stark counties) regarding enhancing employment services for people with disabilities.

Cook, J.A. (2001, February). Provided technical assistance to a staff member of the General Accounting Office (GAO) interested in information regarding employment interventions for people with psychiatric disabilities, as well as information and address for the EIDP Website, www.psych.uic.edu/EIDP.


Cook, J.A. (2001, February). Provided technical assistance to the Acting Deputy Assistant Secretary for the new federal Office of Disability Employment Policy regarding how to better integrate services for people with psychiatric disabilities into vocational programs sponsored by the Department of Labor (DOL), including but not limited to One-Stops, Youth Opportunity Grants, etc. This consultation also included discussion of preliminary findings from the EIDP and the ways in which these results could influence DOL policies and guidelines.
Cook, J.A. (2001, January). Provided consultation and technical assistance to staff at local mental health and vocational rehabilitation centers in Wood County, OH regarding strategies to more fully integrate vocational services into their existing programming.

Cook, J.A. (2000, December). In the present reporting quarter, staff from the Coordinating Center provided technical assistance to several organizations. During December 2000, Dr. Cook provided consultation to the National Association of State Medicaid Directors (NASMD) regarding a session concerning use of Medicaid dollars to enhance mental health and vocational rehabilitation for NASMD’s annual conference to be held in the Washington, DC area. Dr. Cook also provided written materials and technical assistance to the National Association of State Mental Health Advisory and Planning Councils regarding evidence-based vocational rehabilitation models and services for people with psychiatric disabilities.

**Arizona**

**Presentations, Posters, Symposia & Workshops**

Shafer, M. S. **Panelist**, Institute regarding EIDP findings at annual meeting of the International Association of Psychosocial Rehabilitation Services, Houston, TX, May 2001.


Shafer, M.S. The Role of Rehabilitation and Recovery in the Treatment of Persons with Serious Mental Illness. **Paper Presentation**, University of Arizona, Community Rehabilitation Continuing Education Program (CRP-RCEP) Summer Institute, August 1998.


Stewart, M. Impact of Gender on Work: Combining Qualitative and Quantitative Data to Get the Whole Picture. **Paper Presentation,** *Facilitating Consumer Careers Conference,* National Research & Training Center on Psychiatric Disability, Chicago, IL, April 1998.


Shafer, M.S. Providing Supported Employment in Managed Care Settings. **Pre-Conference Workshop,** Annual Meeting of the International Association of Persons in Supported Employment, July 1997.


**Keynote & Plenary Addresses**

Shafer, M.S. Supported Employment Strategies for Persons with Serious Mental Illness. **Keynote Address,** Annual Meeting of the Missouri Association of Community Mental Health Centers/Psychosocial Rehabilitation Services, Lake of the Ozarks, MO, September 30, 1999.

**Conference Coordination**


- Coordinated with the Arizona Chapter of the Association for Persons in Supported Employment (AZ-APSE), this conference consisted of four 3-hour sessions, (totaling 12 hours of training contact), attended by more than 90 providers.


- This conference hosted over 200 attendees, and EIDP staff delivered numerous presentations, including a summary of the results from a survey of case management and vocational rehabilitation staff in Maricopa County.
Teleconferences


Connecticut

**Presentations, Posters, Symposia, & Workshops**


Bond, G.R. La integración laboral de personas con trastorno mental severo en Estados Unidos (Work integration programs for people with severe mental illness in the United States). Conference proceedings from the Seminario: Integración laboral de personas con trastorno mental severo, Universidad Internacional Menéndez Pelayo, Seville, Spain, 2000.


Mueser, K.T.  Models of Community Care for Severe Mental Illness: Description and Implementation in Clinical Settings.  Symposium Presentation, From the Psychiatric Community to Psychiatry in the Community, Quebec City, Canada, April 1999.


**Keynote & Plenary Addresses**


**Publications**


practitioners, researchers, and policy makers (pp. 194-205). NY: Oxford University Press.


**Maine**

**Presentations, Posters, Symposia & Workshops**


McFarlane, W.R.  Psychoeducational Programs for Consumers and Families: Recovery, Rehabilitation, and Relief.  Paper Presentation, Cuyahoga County Community Mental Health Research Institute, Case Western University, Cleveland, OH, November 1999.


Cook, W. L.  Effects of an Employers’ Consortium on the Vocation Outcomes of People with SMI.  Symposium Presentation, Annual Meeting of the American Psychological Association,
McFarlane, W.R. Family Psychoeducation: Its Benefits, Applications and Implications for Long Term Outcome. Paper Presentation, New Advances in Schizophrenia: Research, Treatment and Rehabilitation, University of Miami School of Medicine, Ft. Lauderdale, FL, November 1996.


McFarlane, W.R. Models of Vocational Rehabilitation: Day 1 - Social Networks; Day 2 - Succeeding at Job Development. Conference Institute, Annual Meeting of IAPSRS, Detroit, MI, June 1996.


Publications


**Conference Coordination**


- This Statewide conference was convened in conjunction with the Maine Department of Mental Health, Mental Retardation and Substance Abuse Services. Presentations included an address by Judith Cook, Ph.D., Director, the EIDP Coordinating Center, as well as staff from the Department of Vocational Services. An estimated 304 consumers, providers, and state agency personnel attended the event.


**Videoconferences**


**Maryland**

**Presentations, Posters, Symposia & Workshops**


Catonsville, MD, June 1999.


**Keynote & Plenary Addresses**


**Publications**


**Conference Coordination**


- Hosted at the Sheraton Baltimore North Hotel, this statewide conference was attended by over 400 participants including policy makers, providers and mental health program staff throughout the state of Maryland.

**Massachusetts**

**Presentations, Posters, Symposia & Workshops**


In addition, series of presentations to local AMI chapters, consumer advocacy organizations, and the Worcester Area DMH which described the EIDP, its purpose, and participatory design were completed by project staff (C. Macias, A. Negron, C. Rodican, & K. Smith), 1995-1996.

**Keynote & Plenary Addresses**


**Publications**


**Awards**

*Commissioner’s Research Award - Significant Contributions to the Field of Mental Health*, “The Massachusetts EIDP: The Practical Aspects of Participatory Research,” Department of Mental Health, Commonwealth of Massachusetts, Accepted on behalf of the project by Cathaleene Macias, May 1999.

**Pennsylvania**

**Presentations, Posters, Symposia & Workshops**


In addition, the following list summarizes other national, state, and local conference presentations at which Project LETS – and post employment supports – were presented as an essential part of integrating successful employment supports and services:

- May 30-31: “All Roads Lead to Employment” Poughkeepsie, NY;
- May 7-11: Pre-Conference Institutes, Workshops, and Exhibit Table, including Training Institutes and Workshops through the specialized IAPSRS Mini-Conference on Employment Issues, funded by CMHS, Houston, TX;
- April 24-26: Four Pre-Conference Institutes and Workshops at the 4th Annual Colorado Supported Employment Conference - “United We Stand, Supported We Work.” Breckenridge, CO;
- March 26-27: “Making Strategic Decisions in the Workplace,” Presentation at the National Mental Health Symposium on Stigma & Discrimination, Baltimore, MD;
- March 22: “Removing Barriers to Employment: Bringing About Organizational Change” Rochester, NY; and

*As well as:*


Donegan, K.R. PA Association of Psychosocial Rehabilitation Services (PAPSRS), Harrisburg, PA, March 1999.

Carson, H.  Community Service Providers Conference (CSP), Hershey, PA, September 1998.


Donegan, K.R.  IAPSRS, Detroit, MI, June 1996.


Publications

**South Carolina**

**Presentations, Posters, Symposia & Workshops**


**Publications**


**Texas**

**Presentations, Posters, Symposia & Workshops**


DeLaGarza, D. & Daggett P. Rehabilitation Specialist Training Project. **Workshop Presentation**, Annual Meeting of the International Association of Psychosocial Rehabilitation Services, Houston, TX, May 2001.


Wambach, K., Espino, D., & Daggett, P. Delivering Employment Services to People with Serious Mental Illness-A Staff-Training Resource (Parts 1& 2). **Workshop Presentation**, Annual Meeting of the International Association of Psychosocial Rehabilitation Services,
Houston, TX, May 2001.


Slaten, E. Using In-Depth Interviews and Focus Groups to Study Persons with Mental Illness and Their Employers. **Paper Presentation**, University of Texas Health Science Center’s Qualitative Research Interest Group, San Antonio, TX, May 1999.


**Publications**


**Curricula, Training & Technical Materials**

